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## **PROVISION OF LOCAL ADMINISTRATIVE SERVICES IN UKRAINE: PROBLEMS AND PERSPECTIVES**

**Problem setting** In recent years, the Ukrainian authorities focus their attention on the quality of administrative services. It makes it necessary to ensure the legitimacy and transparency of the authorities' activities and introduce innovative management techniques during their granting, continuing professional training of officials who deal with these issues.

**Recent research and publications analysis** The issue of providing public services by local authorities, especially legal provision and improvement of staffing in this area are the focus of scholars and practitioners, especially such scientists as: S. Hazarian, I. Koliushko, V. Mamonov, V. Soroko, D. Sukhinina, V. Tymoshchuk and others.

However, despite the existence of scientific papers covering theoretical, methodological and practical issues of service delivery by government in Ukraine, it remains the task of determining effective ways to provide quality administrative services to customers at the local level.

**Paper objective** The aim of the article is to analyze problems and prospects of providing quality administrative services in Ukraine at the local level.

**Paper main body** Democratic management organization at the national, regional and local levels is based on forming transparent mechanisms for full and accessible public services and the enforcement of its duties to consumers, the effectiveness of the security features of their rights.

**Conclusions** Fulfillment of the conditions for the quality of administrative services is an essential attribute of a democratic society. Focusing on the needs of the consumer and the quality of services, professionalism of providers, information openness, impartiality, use of information technology define the content and nature of administrative services.